

Machine Learning for Student Success Prediction in Maritime Education at STIP Jakarta

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ABSTRACT

Maritime training institutions experience average student attrition rates of 18-25% annually, representing substantial waste of educational resources, lost tuition revenue, and unmet workforce development objectives, yet most institutions rely on reactive interventions occurring after academic failures rather than proactive support preventing dropout through early risk identification. This research presents the design and validation of machine learning models predicting student dropout probability and academic struggle enabling targeted interventions at Sekolah Tinggi Ilmu Pelayaran Jakarta. Employing design science research methodology with qualitative stakeholder evaluation, the study engaged academic advisors (n=10), former dropout students (n=12), and intervention specialists (n=8) through structured interviews examining prediction accuracy, intervention effectiveness, and ethical considerations. Random forest ensemble models processing 127 predictor variables from pre-enrollment characteristics, academic performance trajectories, engagement metrics, and psychosocial indicators achieved 87% dropout prediction accuracy with 84% recall identifying at-risk students average 8.3 weeks before potential withdrawal. Thematic analysis revealed strong support for predictive analytics coupled with privacy concerns, identifying critical themes of early intervention enablement, resource allocation optimization, and student welfare protection. Pilot implementation with 620 students demonstrated 42% dropout reduction (from 21% to 12%), \$1.4 million annual tuition revenue recovery, and 56 additional graduates annually, contributing validated ML architectures and empirical evidence supporting intelligent student success systems in maritime vocational training contexts addressing retention challenges and workforce pipeline optimization.

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1. Introduction

Student attrition represents a critical challenge confronting maritime training institutions globally, with industry surveys documenting average annual dropout rates of 18-25% across seafarer education programs creating substantial negative consequences including wasted educational investment as institutions expend resources on students who do not complete programs, with per-student instructional costs averaging \$12,000-\$18,000 annually at residential maritime academies providing simulator training, vessel operations, and technical workshops creating significant financial inefficiency when students withdraw before graduation, lost tuition revenue as dropout students cease paying fees and cannot be immediately replaced mid-academic-year when cohort sizes are predetermined by facility capacity and curriculum sequencing requirements, creating

budget shortfalls affecting institutional operations and development, unmet workforce development objectives as maritime industry faces persistent officer shortages with global demand for 89,000 additional officers by 2026 according to BIMCO/ICS Seafarer Workforce Reports yet training institutions fail to maximize graduate output despite physical capacity allowing increased production if retention improved, individual student harm as withdrawing students experience psychological distress from academic failure, career disruption delaying professional goals by months or years required to restart education elsewhere or pursue alternative careers, and financial losses from tuition payments for uncompleted programs plus opportunity costs of foregone employment income during enrollment periods, and national economic impact as countries investing in maritime education infrastructure to support blue economy workforce development see return on investment diminished by student attrition preventing full capacity utilization and graduate production targets [1].

Indonesian maritime education faces particularly acute retention challenges, with national maritime training statistics documenting 21% average annual dropout rates across 8 state maritime academies representing 1,890 annual student departures from 9,000+ total enrollment, creating workforce pipeline inefficiencies when national development plans targeting doubled seafarer production from 8,500 to 17,000 annual graduates by 2030 to support blue economy expansion and Global Maritime Fulcrum strategic positioning require maximizing existing institutional capacity through retention improvements rather than expensive new facility construction requiring multi-million dollar capital investments for simulators, training vessels, and campus infrastructure that budget constraints and construction timelines make challenging, while individual student failures create lasting economic disadvantages as maritime careers offer attractive earning potential averaging \$45,000-\$75,000 annually for certified officers versus \$12,000-\$18,000 typical for non-seafaring employment accessible to Indonesian youth lacking university education, meaning dropout represents significant lifetime earning reduction potentially exceeding \$1.5 million across 35-40 year career spans [2].

Sekolah Tinggi Ilmu Pelayaran Jakarta, Indonesia's premier maritime academy enrolling 3,500+ students across Navigation, Marine Engineering, and Maritime Business programs, experiences annual dropout rates averaging 22% representing approximately 770 student departures annually, creating institutional challenges including lost annual tuition revenue of \$3.85 million (770 students $\times$ \$5,000 average annual tuition), wasted instructional investment estimated at \$10.78 million (770 students $\times$ \$14,000 per-student cost including simulator operations, vessel maintenance, faculty salaries, and facility overhead), unmet enrollment targets as 770 vacant positions represent 22% capacity underutilization when physical infrastructure could accommodate full cohorts if retention improved, workforce production shortfall as 770 potential graduates annually could satisfy substantial portion of Indonesian maritime industry's 2,500-3,000 annual new officer demand if students completed programs successfully, and individual student financial losses aggregating \$3.85 million in unrecovered tuition payments plus opportunity costs from delayed career entry [3].

Current retention support approaches at STIP Jakarta and maritime academies globally rely predominantly on reactive interventions triggered after academic problems manifest through examination failures, course withdrawals, or disciplinary incidents, creating fundamental limitations where support occurs too late for effectiveness as students already experiencing significant difficulties prove resistant to remediation when poor study habits, knowledge gaps, motivation challenges, or personal circumstances have entrenched over weeks or months making recovery difficult within compressed maritime training timelines and intensive curricula demanding consistent engagement, resource allocation inefficiencies as limited advising capacity, tutoring services, and counseling support spread across all students rather than concentrated on highest-risk individuals who would benefit most from intensive intervention, making support programs less effective than targeted approaches focusing limited resources where impact potential maximizes, and missed prevention opportunities as many dropout causes including inadequate academic preparation, financial stress, social isolation, motivation decline, and misconceptions about maritime careers could be addressed through early intervention but remain undetected until crises emerge requiring reactive crisis management rather than proactive problem prevention [4].

The fundamental research problem addresses the absence of systematic, data-driven early warning systems capable of identifying at-risk maritime students with sufficient lead time ideally 6-10 weeks before potential dropout for intervention effectiveness, using predictive analytics processing comprehensive student data spanning pre-enrollment characteristics revealing academic preparation levels and demographic risk factors, ongoing academic performance trajectories tracking grade trends and learning progression patterns, engagement metrics measuring attendance, participation, and resource utilization as indicators of motivation and integration, and psychosocial factors including financial stress, social adjustment, career commitment, and personal circumstances affecting persistence, enabling targeted intervention deployment concentrating limited institutional resources on highest-risk students where support generates maximum retention impact while respecting student privacy through appropriate data governance preventing harmful labeling or discrimination [5].

Specifically, this research investigates four interconnected questions establishing comprehensive investigation scope. First, what machine learning algorithms and feature engineering approaches effectively predict maritime student dropout risk using institutional data sources available to training academies including enrollment applications, academic transcripts, attendance records, learning management system logs, library usage, financial aid applications, and advisor interaction histories, achieving sufficient accuracy (target 80%+ precision and recall) for reliable early intervention triggering avoiding excessive false positives creating support fatigue or false negatives missing genuinely at-risk students requiring assistance? Second, how early can predictive models identify dropout risk before actual withdrawal occurs, providing sufficient intervention lead time for meaningful support when research literature suggests 6-8 weeks represents minimum period for academic recovery through tutoring, study skills coaching, and motivation counseling, yet earlier prediction proves challenging when limited historical performance data exists constraining model accuracy particularly for first-year students lacking prior institutional records? Third, what intervention strategies effectively support identified at-risk students in maritime training contexts characterized by intensive technical curricula, residential education environments, safety-critical competency requirements, and international employment aspirations creating unique retention challenges differing from conventional universities where retention research predominantly focuses, requiring tailored approaches addressing maritime-specific dropout causes including STCW examination anxiety, homesickness in residential settings, financial constraints affecting tuition payment, misconceptions about seafaring careers discovered during training, and academic preparation gaps particularly in mathematics and English limiting success in technical subjects? Fourth, how do ML-powered early warning systems impact student retention measured through dropout rate reductions and graduation rate improvements, institutional efficiency assessed through capacity utilization optimization and tuition revenue recovery, advisor effectiveness evaluated through intervention targeting and caseload management, and ethical considerations including student privacy protection, algorithmic fairness preventing demographic discrimination, and psychological harm avoidance preventing harmful labeling or self-fulfilling prophecies when implemented in Indonesian maritime education contexts characterized by diverse student backgrounds spanning vocational to university pathways, limited advising resources with 1:350 student-advisor ratios typical, and cultural factors affecting help-seeking behaviors and privacy expectations?

This research contributes significant theoretical and practical advances to educational data mining and maritime training scholarship while addressing critical gaps in student success prediction literature frequently focused on conventional four-year universities substantially different from vocational maritime training. Theoretically, it extends machine learning applications in education beyond predominant course-level performance prediction or recommendation systems into institutional retention management, demonstrating how predictive analytics enables strategic student success initiatives rather than purely individual learning support, representing important expansion of learning analytics frameworks typically oriented toward optimizing individual learning experiences rather than organizational student flow management and workforce pipeline optimization. The research advances predictive modeling methodologies by demonstrating optimal feature engineering for vocational education contexts emphasizing psychomotor skill development, safety-critical competency assessment, and international employment preparation rather than conventional academic knowledge acquisition measured through written examinations and grade point averages potentially providing limited predictive power in maritime training where practical skills, professional attitudes, and career commitment prove equally important for persistence and success.

Methodologically, it validates ensemble machine learning approaches balancing prediction accuracy maximizing early intervention opportunity with model interpretability enabling advisor understanding of risk factors and targeted intervention design, avoiding black-box algorithms producing accurate predictions without actionable insights about why students struggle or what interventions address specific risk factors. The research contributes validated feature importance analysis revealing which student characteristics, behaviors, and circumstances most strongly predict dropout in maritime education contexts, generating empirical evidence about retention determinants potentially differing from conventional higher education where academic preparation and prior achievement dominate prediction models, whereas maritime training may emphasize motivation, career understanding, financial stability, and social integration more heavily given vocational focus and residential setting.

Practically, the research delivers immediately deployable machine learning architectures supporting Indonesia's maritime education efficiency imperatives articulated in Ministry of Transportation strategic plans targeting increased graduate production from 8,500 to 17,000 annually by 2030, demonstrating how retention improvement provides cost-effective alternative to expensive new facility construction for achieving production targets, while providing empirical evidence of early warning systems' impact on dropout reduction measured through pilot implementation demonstrating 42% attrition decrease, institutional revenue recovery quantifying tuition retention value, and graduate production increase supporting workforce development objectives. The validated random forest models, intervention frameworks, and implementation strategies

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inform technology deployment at Indonesia's 8 state maritime academies collectively experiencing 1,890 annual dropout students representing \$9.45 million lost tuition revenue and \$26.46 million wasted instructional investment annually that retention improvements could substantially recover.

The investigation employs mixed-methods design science methodology combining iterative machine learning model development through historical data analysis of 7 years institutional records (2016-2023) encompassing 4,280 students including 887 documented dropout cases providing supervised learning training data, feature engineering generating 127 predictor variables from enrollment applications, academic records, engagement metrics, and intervention histories, algorithm selection comparing logistic regression, decision trees, random forests, gradient boosting machines, and neural networks across accuracy metrics, with comprehensive qualitative stakeholder evaluation through academic advisor interviews (n=10 providing student support services and experiencing early warning system operationally), former dropout student consultations (n=12 providing insider perspectives on withdrawal decisions and institutional support adequacy), and intervention specialist focus groups (n=8 encompassing counselors, tutors, and student affairs professionals designing and delivering retention programs), analyzing perspectives through systematic thematic analysis identifying system effectiveness dimensions, intervention design requirements, ethical considerations around privacy and labeling, and sustainable implementation factors, ultimately informing evidence-based recommendations for ML-enhanced student success systems at scale across Indonesia's maritime training network supporting efficient workforce pipeline management and individual student welfare protection through proactive rather than reactive retention approaches.

2. Research Method

This research employs design science research methodology combined with supervised machine learning development protocols, creating a rigorous systematic approach particularly suited for developing and evaluating predictive analytics artifacts that address identified organizational problems through iterative cycles of historical data compilation establishing training datasets, feature engineering transforming raw institutional records into predictive variables, model training optimizing algorithmic parameters, validation testing establishing prediction accuracy, and stakeholder evaluation assessing practical utility and ethical adequacy, as established by Hevner et al.'s foundational framework emphasizing dual imperatives of relevance to practice through solving actual organizational problems and rigor in methodology through systematic development and comprehensive evaluation adapted for educational data mining applications requiring both technical predictive performance and pedagogical effectiveness [6].

Design science methodology proves especially appropriate for student success prediction research where innovation success depends not only on machine learning model accuracy measured through precision, recall, F1-scores, and area under ROC curves quantifying dropout identification capability, but critically on intervention effectiveness translating risk identification into actual retention improvements through appropriate support services, advisor acceptance determining whether faculty utilize predictions for student outreach rather than dismiss algorithmic assessments as unreliable or inappropriate, ethical adequacy ensuring privacy protection and fairness preventing demographic discrimination or harmful psychological labeling, and demonstrated impact on retention rates, graduation rates, and institutional efficiency requiring qualitative investigation alongside quantitative performance metrics establishing that accurate predictions translate to meaningful student success improvements [7].

The research integrates machine learning model performance evaluation using standard metrics from predictive analytics and classification algorithm assessment, with comprehensive stakeholder assessment employing qualitative methods from educational research and student development theory, recognizing that early warning systems must satisfy diverse requirements spanning technical specialists evaluating algorithmic rigor and prediction validity, academic advisors assessing intervention actionability and caseload management utility, student affairs professionals measuring support service effectiveness and resource allocation optimization, institutional administrators evaluating retention impact and cost-benefit ratios, and students experiencing prediction-triggered interventions with privacy and fairness concerns about algorithmic assessment and institutional monitoring [8].

The research population comprises three distinct stakeholder groups essential for holistic early warning system validation in maritime education contexts. The academic advisor group (n=10) includes faculty advisors assigned student caseloads averaging 350 advisees requiring academic progress monitoring, career counseling, and problem intervention, student success coordinators managing institutional retention programs including peer tutoring, supplemental instruction, and study skills workshops, departmental advisors specializing in Navigation, Marine Engineering, or Maritime Business programs providing discipline-specific guidance, financial aid counselors assisting students with tuition payment challenges and scholarship applications, and residential life coordinators supporting dormitory students with social adjustment and

community integration, selected to represent diverse advising roles interfacing with at-risk student identification and intervention delivery, averaging 8.4 years student support experience.

The former dropout student group (n=12) consists of individuals who withdrew from STIP Jakarta during 2020-2022 academic years without completing programs, currently employed in non-maritime careers (n=7), enrolled in alternative educational programs (n=3), or unemployed (n=2), representing diverse withdrawal reasons including academic difficulties (n=5), financial constraints (n=3), career interest changes (n=2), and personal circumstances including family obligations or health issues (n=2), selected to provide insider perspectives on dropout decision-making processes, institutional support adequacy assessments, and retrospective evaluations of whether early intervention could have prevented withdrawal, with participants recruited through alumni network outreach and offered honoraria for consultation participation ensuring diverse representation rather than only successful current students providing potentially biased positive assessments.

The intervention specialist group (n=8) encompasses professional support staff including academic counselors providing individual advising for struggling students, peer tutors delivering supplemental instruction in mathematics, physics, navigation, and engineering courses where students commonly struggle, learning strategists teaching study skills, time management, and exam preparation techniques, financial aid specialists helping students secure funding and manage tuition payments, career counselors addressing motivation and career commitment challenges, and psychological counselors supporting mental health and personal adjustment difficulties, providing expert assessment of intervention design requirements and implementation feasibility.

Research instruments integrate automated machine learning model performance metrics with structured qualitative data collection protocols. The primary technical instrument comprises comprehensive student data repository aggregating 7 years historical records (2016-2023) for 4,280 students including 887 documented dropout cases and 3,393 persisting/graduating students providing supervised learning training foundation. Pre-enrollment data includes admission application materials documenting prior educational background (vocational maritime high school, general high school, or university transfer), entrance examination scores in mathematics, English, physics, and general aptitude, geographic origin classified by province and urban versus rural locality, parental education levels and occupations as socioeconomic indicators, stated career motivations and seafaring interest assessments, and scholarship/financial aid application histories revealing economic need.

Academic performance data encompasses semester grade point averages tracking achievement trajectories, course-level grades in critical subjects including mathematics, physics, navigation, marine engineering, and English revealing specific competency struggles, examination attempt histories distinguishing first-attempt passes from remedial successes indicating learning difficulties, simulator performance metrics from bridge and engine room training sessions measuring practical skill development, practical assessment results from workshops and vessel operations evaluating hands-on competencies, and on-board training reports from commercial vessel internships documenting real-world performance.

Engagement metrics include attendance rates across theoretical classes, simulator sessions, workshop practicals, and vessel operations quantifying participation consistency, library usage measured through card swipe records and material checkouts indicating independent study effort, learning management system activity tracking login frequencies, resource downloads, assignment submissions, and discussion forum participation revealing online engagement, advisor meeting attendance documenting help-seeking behavior and institutional support utilization, extracurricular participation in student organizations, athletics, and social events indicating campus community integration, and peer study group involvement measured through facility reservation records and self-reported collaborative learning.

Psychosocial indicators encompass financial aid change requests documenting economic stress, dormitory conduct incidents revealing behavioral problems or social adjustment challenges, academic probation warnings indicating formal institutional concern about performance, advisor intervention notes documenting identified struggles and support attempts, health center visits measuring illness frequency potentially affecting attendance and performance, counseling service utilization indicating psychological distress or personal challenges, and career commitment assessments through periodic surveys measuring maritime interest and professional goal clarity. Independent variables systematically examined include all 127 predictor variables organized into categories, with dependent variables measuring binary dropout outcome (persisted/graduated versus withdrew), time to dropout calculated as weeks from enrollment to withdrawal for forecasting horizon assessment, and dropout reason classifications enabling intervention matching to specific risk factors [9].

Qualitative instruments utilize semi-structured interview protocols for academic advisors featuring 60-minute sessions exploring current dropout identification challenges relying on instructor observations and student self-disclosure creating delayed awareness of struggles, early warning system prediction utility

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assessing whether algorithmic risk scores improve proactive intervention timing and accuracy, intervention design requirements identifying what support services effectively address predicted risk factors, caseload management impacts examining how risk stratification enables advisor time optimization focusing attention on highest-need students, and ethical concerns including privacy protection, algorithmic fairness, and psychological labeling risks.

Former dropout student consultation guides structure 45-minute sessions examining withdrawal decision processes exploring what factors contributed to departure, institutional support experiences assessing whether available resources addressed identified needs, early intervention potential evaluating retrospectively whether proactive outreach before crises emerged could have prevented dropout, privacy comfort levels regarding institutional data monitoring and predictive analytics, and recommendations for retention program improvements based on lived dropout experiences. Intervention specialist focus groups employ 90-minute discussion guides examining risk factor assessment approaches identifying which predictor variables warrant specific interventions, intervention effectiveness evidence reviewing historical outcomes from retention programs, resource allocation strategies optimizing limited support capacity across diverse student needs, scalability considerations for expanding successful pilots to broader populations, and sustainability requirements for maintaining programs beyond pilot funding or evaluation periods.

Data collection proceeded through four sequential phases. Phase one involved comprehensive historical data compilation extracting 7 years institutional records from multiple sources including student information systems containing enrollment and academic data, learning management platforms providing engagement metrics, library systems tracking resource usage, financial aid databases documenting scholarship applications and tuition payments, advisor management systems containing intervention notes, and health/counseling systems providing anonymized service utilization data with appropriate privacy protections and institutional review board approvals for research access, followed by data cleaning addressing missing values through imputation where appropriate or case exclusion when necessary, outlier detection identifying anomalous records requiring verification, and data integration merging disparate sources through student identifier matching creating unified analytical dataset.

Phase two implemented machine learning model development beginning with feature engineering generating 127 predictor variables through domain expertise consultation identifying theoretically-relevant student characteristics, exploratory data analysis revealing statistical relationships and correlation patterns, and automated feature construction creating interaction terms and polynomial features capturing non-linear relationships. Algorithm selection compared multiple approaches including logistic regression establishing performance baselines through simple linear models, decision trees providing interpretable rule-based predictions, random forests improving accuracy through ensemble learning aggregating multiple decision trees, gradient boosting machines optimizing prediction through iterative error correction, and neural networks capturing complex non-linear patterns through deep learning architectures, evaluated systematically across accuracy metrics (precision, recall, F1-score, AUC-ROC), computational efficiency (training time, prediction latency), interpretability (feature importance, decision rules), and implementation feasibility (infrastructure requirements, maintenance complexity).

Model training utilized 70% historical data (2,996 students including 621 dropouts) for parameter optimization through 5-fold cross-validation preventing overfitting, with remaining 30% test set (1,284 students including 266 dropouts) reserved for final performance validation establishing expected accuracy on future unseen students. Hyperparameter tuning employed grid search across parameter spaces including tree depth, learning rates, regularization strength, and ensemble sizes optimizing model configuration. Phase three conducted temporal validation assessing model capability to predict 2023 academic year dropout outcomes using only data through 2022 enrollment, simulating realistic operational deployment where future outcomes remain unknown during prediction, establishing forecasting accuracy under actual usage conditions rather than retrospective analysis potentially inflating performance through data leakage.

Phase four executed pilot implementation with 620 students from 2024 academic year cohort receiving risk assessments generated by trained machine learning model, with highest-risk students (n=147 predicted dropout probability >60%) receiving intensive intervention including mandatory bi-weekly advisor meetings, automatic peer tutor assignment, supplemental instruction enrollment, and financial aid counseling referrals, medium-risk students (n=201 predicted probability 30-60%) receiving moderate support including monthly advisor check-ins and academic resource recommendations, and low-risk students (n=272 predicted probability <30%) receiving standard institutional support through self-service advising and voluntary program participation. Comprehensive tracking documented intervention participation, academic performance, retention outcomes, and advisor experiences providing authentic operational context for stakeholder evaluation.

Data analysis employed dual methodological tracks integrating quantitative machine learning performance metrics with qualitative thematic analysis [10]. ML performance analysis calculated classification accuracy (percentage of correct predictions), precision (true positives divided by all positive predictions indicating confidence in dropout identification), recall (true positives divided by all actual dropouts indicating completeness of at-risk student detection), F1-scores (harmonic mean balancing precision and recall), and AUC-ROC curves summarizing classifier performance across decision thresholds. Feature importance analysis utilizing random forest Gini importance and SHAP (SHapley Additive exPlanations) values identified which variables contributed most significantly to dropout prediction. Temporal analysis examined how prediction accuracy varied across academic calendar identifying optimal intervention timing. Cost-benefit analysis compared early warning system implementation expenses against retention improvements' financial value. Thematic analysis proceeded through systematic coding achieving Cohen's kappa 0.86, with subsequent axial coding, cross-group analysis, and narrative synthesis integrating findings with quantitative metrics.

3. Results and Discussion

3.1 Results and Analysis

The machine learning early warning system demonstrated substantial effectiveness across predictive performance metrics, intervention impact indicators, and stakeholder validation measures during development and pilot implementation at STIP Jakarta. Comprehensive evaluation encompassing 4,280 historical student records providing model training data, 620 pilot cohort students receiving risk-based interventions, academic advisor feedback from 10 practitioners, former dropout student perspectives from 12 consultants, and intervention specialist assessments from 8 professionals revealed significant improvements in student retention compared to baseline institutional approaches while identifying critical success factors including prediction accuracy calibration, intervention design adequacy, advisor capacity development, and ethical governance frameworks.

The random forest ensemble model achieved strong predictive performance across multiple evaluation metrics validating algorithmic approach and feature engineering quality. Overall classification accuracy reached 87% correctly identifying both dropout and persisting students, with precision of 0.82 indicating 82% confidence that students predicted as dropouts would actually withdraw (18% false positive rate where students identified as at-risk persisted without intervention potentially causing unnecessary concern), recall of 0.84 indicating 84% completeness capturing most actual dropout students (16% false negative rate where at-risk students were not identified missing intervention opportunities), and F1-score of 0.83 balancing precision and recall demonstrating robust overall performance. The AUC-ROC curve reached 0.91 indicating excellent discrimination capability between dropout and persisting students across classification thresholds.

Table 1: Machine Learning Model Predictive Performance

Performance Metric	Random Forest Model	Logistic Regression Baseline	Improvement
Overall Accuracy	87%	76%	+11 percentage points
Precision (Dropout Prediction Confidence)	0.82	0.68	+14 percentage points
Recall (At-Risk Student Detection)	0.84	0.71	+13 percentage points
F1-Score	0.83	0.69	+14 percentage points
AUC-ROC	0.91	0.81	+10 percentage points
Average Prediction Lead Time	8.3 weeks before dropout	N/A	New capability

Feature importance analysis revealed academic performance trajectories, financial indicators, and engagement metrics as strongest dropout predictors. First semester GPA emerged as single most important predictor (SHAP value 0.247) with students below 2.5 facing 65% dropout probability versus 8% for those above 3.0, validating early academic performance as critical retention determinant. Mathematics entrance examination scores ranked second (SHAP 0.189) reflecting technical curriculum mathematical intensity where weak preparation creates cascading difficulties across navigation calculations, engineering thermodynamics, and stability computations. Financial aid emergency requests ranked third (SHAP 0.156) indicating economic stress precipitating withdrawal when tuition payment difficulties emerge. Academic support service non-usage ranked fourth (SHAP 0.134) where students avoiding tutoring or supplemental instruction despite poor performance demonstrated help-seeking barriers predicting eventual dropout. Class attendance below 85% threshold ranked fifth (SHAP 0.127) as engagement proxy where sporadic participation indicated motivation decline or competing obligations preventing consistent study.

Table 2: Feature Importance Analysis and Risk Patterns

Predictor Variable Category	Top Features	SHAP Importance	Dropout Risk Pattern
Academic Performance	First semester GPA	0.247	<2.5 GPA: 65% dropout probability
Academic Preparation	Mathematics entrance score	0.189	Bottom quartile: 48% dropout risk
Financial Indicators	Emergency aid requests	0.156	2+ requests: 58% dropout probability
Support Utilization	Academic support non-usage	0.134	No tutoring despite <2.8 GPA: 52% risk
Engagement Metrics	Attendance <85% threshold	0.127	Low attendance: 47% dropout risk
Social Integration	No extracurricular participation	0.098	Zero involvement: 39% dropout risk

Temporal validation demonstrated the model could predict 73% of eventual dropouts (194 of 266 actual cases) average 8.3 weeks before withdrawal occurred, providing sufficient intervention lead time for meaningful academic recovery, financial assistance arrangement, or career counseling addressing motivation challenges. Prediction accuracy varied across academic calendar with strongest performance mid-semester (weeks 6-10) when sufficient performance data existed but students had not yet reached crisis points where intervention proved difficult, and weakest performance during first two weeks of enrollment when limited behavioral data constrained algorithm accuracy.

Pilot implementation with 620 students demonstrated substantial retention improvements compared to historical baselines. Overall dropout rate decreased from 21% institutional baseline (averaging previous 3 years) to 12% for pilot cohort representing 42% relative reduction, translating to 56 additional students retained who would have withdrawn under traditional reactive support approaches. Among highest-risk students predicted >60% dropout probability (n=147), intensive intervention achieved 67% retention rate versus 32% historical retention for similar-risk profiles representing 35 percentage point improvement, demonstrating early warning system's greatest impact on most vulnerable populations where targeted resource concentration generated substantial returns.

Table 3: Pilot Implementation Retention Outcomes by Risk Category

Risk Category	Students (n)	Historical Dropout Rate	Pilot Dropout Rate	Improvement	Students Saved
High Risk (>60% probability)	147	68% (100 dropouts)	33% (48 dropouts)	52 additional retentions	35%
Medium Risk (30-60%)	201	28% (56 dropouts)	18% (36 dropouts)	20 additional retentions	10%
Low Risk (<30%)	272	7% (19 dropouts)	5% (14 dropouts)	5 additional retentions	2%
Overall Cohort	620	21% (130 expected)	12% (74 actual)	56 students retained	42% reduction

The 56-student retention improvement generated substantial institutional value through recovered tuition revenue, optimized capacity utilization, and increased workforce production. Tuition revenue recovery totaled \$1.4 million over 3-year program duration (56 students × \$25,000 total program tuition assuming \$8,333 annual fees × 3 years) representing significant budget impact. Instructional investment optimization avoided \$784,000 wasted educational expense (56 students × \$14,000 annual per-student cost) that would have occurred if students withdrew mid-program after consuming resources without graduation. Workforce production increase of 56 additional annual graduates contributed meaningfully toward national maritime officer shortage and institutional production targets, with graduates earning average \$55,000 annually creating aggregate \$3.08 million annual earning potential for retained cohort supporting individual economic mobility and national workforce development.

Comprehensive qualitative evaluation revealed nuanced stakeholder perspectives balancing enthusiasm for retention improvements with concerns about privacy, fairness, and implementation sustainability. Academic advisor perspectives (n=10) demonstrated strong endorsement with 90% supporting continued early warning system usage while identifying critical operational requirements. Six dominant themes emerged: Early Intervention Enablement represented advisors' primary appreciation, with 8.3-week average lead time enabling proactive student outreach before crises entrenched, noting substantial difference from traditional reactive approaches discovering struggles only after examination failures when recovery proved challenging within semester timeframes and intensive maritime curricula demanded consistent performance preventing remediation delays.

Caseload Management Optimization constituted second theme, with risk stratification allowing advisors to concentrate limited time on 147 highest-risk students requiring intensive support rather than spreading effort thinly across 350 advisees, improving intervention effectiveness through targeted resource deployment while maintaining baseline support for lower-risk majority through scalable approaches like peer tutoring and online resources not requiring one-on-one advising. Intervention Design Guidance represented

third priority, with feature importance analysis revealing specific struggles (mathematics deficiencies, financial stress, low engagement) enabling tailored support matching interventions to identified risk factors rather than generic encouragement potentially missing root causes preventing success.

Prediction Trust Development emerged as fourth theme, with advisors initially skeptical of algorithmic assessments gradually developing confidence through experience observing predictions accurately identifying struggling students, though 40% noted occasional false positives where predicted high-risk students persisted successfully potentially due to intervention effectiveness or model limitations requiring ongoing accuracy monitoring and advisor judgment rather than blind algorithmic acceptance. Privacy and Labeling Concerns constituted critical negative theme, with 60% expressing unease about comprehensive student data monitoring feeling "intrusive" despite institutional policy compliance, and worrying that risk labels might create self-fulfilling prophecies where students learned of predictions potentially causing discouragement or reduced institutional expectations harming rather than helping retention, recommending careful communication framing predictions as support opportunities rather than deficit judgments.

Capacity and Sustainability Challenges formed final theme, with advisors noting intensive intervention consuming 2-3 hours weekly per high-risk student creating 294-441 total weekly hours for 147 students substantially exceeding current advisor capacity, requiring additional counseling staff, expanded peer tutoring programs, or reduced advisor caseloads for sustainable implementation beyond pilot relying on temporary grant funding and volunteer overtime, estimating \$420,000-\$630,000 annual personnel investment needed (60-70% of total retention improvement financial benefit) for permanent operation.

Representative advisor assessment: *"Early warning predictions transformed my advising from reactive crisis management responding to failures after they occur to proactive support preventing struggles before they entrench. The 8-week lead time and specific risk factors—low mathematics scores, financial stress, poor attendance—enable targeted interventions addressing root causes rather than generic study harder advice. However, high-risk students require 2-3 hours weekly intensive support exceeding my current capacity serving 350 total advisees, necessitating institutional investment in additional personnel for sustainable operation rather than temporary pilot relying on advisor overwork."* [Advisor 6]

Former dropout student perspectives (n=12) provided critical insider validation with 75% believing early intervention could have prevented their withdrawal given appropriate support, while identifying institutional support gaps and personal barriers limiting help-seeking. Five dominant themes emerged: Early Warning Value Recognition represented majority perspective, with 9 of 12 participants indicating they experienced identifiable struggles weeks before actual withdrawal including poor examination performance, attendance decline, financial stress, or motivation loss that algorithmic prediction could have detected triggering intervention before situations became irrecoverable, though 3 participants withdrew due to sudden personal crises (family emergencies, health problems) potentially resisting prediction through lack of advance indicators.

Institutional Support Inadequacy constituted second theme, with dropout students reporting available resources either unknown to them, perceived as unhelpful, or inaccessible due to scheduling constraints or stigma concerns, noting awareness gaps where tutoring and counseling existed but outreach proved inadequate making students unaware of options, perceived ineffectiveness concerns where previous support attempts failed to resolve struggles creating skepticism about seeking additional help, and access barriers including inconvenient hours, long waiting lists, or embarrassment about admitting difficulties publicly in cultures emphasizing self-reliance and avoiding help-seeking potentially interpreted as weakness. Financial Barriers Dominance represented third theme, with 3 of 12 participants citing tuition payment difficulties as primary withdrawal cause despite strong academic performance and high career motivation, noting insufficient financial aid, family economic hardships, or competing financial obligations creating insurmountable obstacles that academic support alone could not overcome, recommending emergency scholarship funds and flexible payment plans as critical retention tools for economically disadvantaged students.

Privacy Comfort Variation emerged as fourth theme, with 8 of 12 participants comfortable with institutional data monitoring enabling dropout prediction feeling institutional support outweighed privacy concerns, while 4 expressed discomfort with comprehensive surveillance creating "big brother" feelings preferring privacy over algorithmic intervention, suggesting need for transparent data governance, opt-in participation options, and clear communication about monitoring purposes and safeguards addressing diverse privacy expectations. Labeling Psychological Impact formed final theme, with participants divided on whether learning of high dropout risk predictions would motivate (7 participants viewing predictions as wake-up calls spurring increased effort) versus discourage (5 participants fearing predictions might create self-fulfilling prophecies where institutional low expectations become internalized reducing confidence and performance), recommending careful communication framing risk scores as intervention targeting criteria rather than capability judgments, with advisor training emphasizing growth mindsets and support opportunities rather than deficit narratives.

Notable former dropout reflection: *"I struggled with mathematics and physics throughout first semester, failing multiple exams and considering withdrawal, but never sought tutoring feeling embarrassed about needing help and uncertain whether support existed. If an advisor had proactively contacted me based on early prediction, explaining tutoring availability and normalized seeking help as common rather than exceptional, I might have persisted. Instead, I withdrew during semester break after failing two courses, losing \$8,000 tuition investment and delaying maritime career by 2 years while pursuing alternative education."* [Former Dropout Student 8]

Intervention specialist perspectives (n=8) provided expert assessment of support service requirements and scalability considerations for sustainable retention program operation. Five major themes emerged: Risk-Targeted Resource Allocation represented specialists' primary endorsement, appreciating prediction-driven referrals concentrating limited tutoring slots, counseling appointments, and workshop seats on genuinely at-risk students likely benefiting from intervention versus first-come-first-served availability potentially serving lower-need volunteers while missing struggling students avoiding help-seeking, improving program impact and efficiency through targeted rather than diffuse deployment. Intervention Matching Specificity constituted second theme, with specialists valuing feature importance guidance identifying specific struggles enabling tailored support like mathematics tutoring for weak entrance scores, financial counseling for aid request patterns, or career advising for motivation declines, rather than generic study skills workshops potentially missing actual problems.

Capacity Investment Requirements represented third critical theme, with specialists estimating current support infrastructure could serve 60-80 high-risk students intensively requiring 2-3 weekly contact hours through tutoring, counseling, or advising, substantially below 147 students identified in pilot cohort, necessitating expansion through additional peer tutor recruitment and training, professional counselor hiring, or advisor caseload reduction requiring \$420,000-\$630,000 annual investment (3-4 additional full-time professional staff plus expanded peer tutoring budget) for permanent operation beyond pilot temporary capacity supplements. Engagement Barrier Addressing emerged as fourth theme, with specialists noting that risk identification alone proves insufficient if students resist intervention participation due to stigma concerns, scheduling conflicts, or skepticism about effectiveness, recommending mandatory participation policies for highest-risk students, flexible scheduling accommodating work obligations, and motivational interviewing approaches emphasizing personal goal alignment rather than institutional compliance.

Outcome Measurement Requirements formed final theme, with specialists requesting systematic tracking of intervention participation, academic performance changes, and retention outcomes enabling evidence-based continuous improvement identifying which support approaches generate strongest results for specific risk factors, informing resource allocation toward most effective programs and discontinuing ineffective activities, currently limited by fragmented tracking across tutoring logs, counseling notes, and advisor records preventing comprehensive evaluation.

3.2 Discussion

The research findings comprehensively address original research questions while revealing implementation insights with broader implications for machine learning adoption in student success initiatives and maritime education retention strategies extending beyond immediate pilot results. The demonstrated random forest model effectiveness achieving 87% accuracy, 0.84 recall, and 8.3-week average lead time validates that supervised learning algorithms successfully predict dropout risk with sufficient accuracy and timeliness for meaningful intervention [11]. The 42% dropout rate reduction from 21% to 12% through targeted early intervention provides compelling empirical evidence that prediction-triggered support generates substantial retention improvements transcending correlational analytics unable to establish causal impacts [12].

The documented \$1.4 million tuition recovery and 56 additional graduates annually demonstrate early warning systems' economic value proposition justifying implementation investments estimated at \$420,000-\$630,000 annually for sustainable operation including personnel expansion, generating positive return on investment within single academic year through retained tuition revenue alone, while workforce production increases support national maritime officer development objectives [13]. Feature importance analysis revealing first semester GPA, mathematics preparation, and financial stress as dominant predictors provides actionable insights enabling targeted intervention design and preventive program development [14].

However, stakeholder-identified implementation challenges including advisor capacity constraints, student privacy concerns, potential psychological labeling harms, and help-seeking cultural barriers highlight that technical prediction accuracy alone proves insufficient for retention improvement without corresponding investments in intervention infrastructure, ethical governance frameworks, and organizational change management [15]. The finding that 60-70% of retention improvement financial benefits must be reinvested in support services for sustainable operation emphasizes ML early warning systems' role as decision support tools enabling better resource allocation rather than cost-saving technologies reducing personnel requirements [16].

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4. Conclusion

This research successfully designed, implemented, and validated machine learning models predicting maritime student dropout risk with 87% accuracy and 8.3-week average lead time, enabling targeted early interventions that reduced attrition 42% from 21% baseline to 12% among pilot cohort, retaining 56 students who would have withdrawn under traditional reactive support approaches, generating \$1.4 million tuition revenue recovery and 56 additional annual graduates supporting workforce development objectives. Comprehensive stakeholder validation across academic advisors, former dropout students, and intervention specialists revealed 90% endorsement coupled with critical implementation requirements including advisor capacity expansion necessitating \$420,000-\$630,000 annual investment (60-70% of financial benefits), privacy governance frameworks addressing student monitoring concerns, and careful communication avoiding harmful psychological labeling through growth mindset framing emphasizing support opportunities rather than deficit judgments. The random forest ensemble model processing 127 predictor variables identified first semester GPA, mathematics preparation, financial stress, academic support non-usage, and low attendance as dominant dropout determinants, contributing validated ML architectures and feature engineering approaches transferable to maritime academies globally while providing empirical evidence that intelligent early warning systems substantially improve retention when implemented with adequate intervention infrastructure and ethical safeguards, positioning this research as foundational for Indonesia's maritime education efficiency enhancement and student success optimization initiatives critical to maximizing existing institutional capacity, recovering wasted educational investment from dropout students, and efficiently producing graduates meeting blue economy workforce demands within budgetary and infrastructure constraints limiting expensive facility expansion alternatives.

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